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Hospital Association of Southern California and CheckPoint Credentials Management Services

Ongoing Professional Practice Evaluation (OPPE): An Organization-wide Endeavor

Tuesday, July 21, 2009

Glendale Adventist Medical Center – Main Auditorium (Ground Level)

1509 Wilson Terrace; Glendale, CA 91206

(Closest Airport: Burbank-Glendale-Pasadena Airport, Burbank, CA)

Registration: 8 a.m.

Program 8:30 a.m. to 3:45 p.m.

Learning Objectives:

1. Understand the organization-wide impact of a successful OPPE program.
2. Learn how an OPPE program affects quality and patient safety.
3. Learn how the IMQ and State Licensing and Certification surveyors view the OPPE standards, and how they conduct surveys.
4. Learn about developing a process for OPPE that would work with existing hospital systems, and understand the modifications needed.

Who Should Attend?

This conference is primarily intended for chief medical officers, medical staff department directors, directors and vice presidents of quality, risk managers, and all staff involved with the medical staff peer review process. The conference may also be of interest to chief operating officers and CEOs.

FACULTY

Lawrence Cosner, M.D., practices internal medicine in Ridgecrest, California. He has been a surveyor for the California Medical Association CALS program since 1995 and is chairman of IMQ's Medical Staff Survey Steering Committee. He is a frequent lecturer and consultant to the IMQ/CALS Program. Additionally, he consults on information systems and is leading several electronic medical records projects at a rural hospital and freestanding multi-specialty clinics. He has served on numerous medical staff committees including ICU Committee, Pharmacy & Therapeutics Committee, Utilization Management Committee, Medical Records Committee and Safety Committee. He is currently a member of the Ridgecrest Regional Hospital Board of Directors, and Chair of the Quality Management Committee. He is also the medical director of a freestanding multi-specialty clinic.

Dr. Cosner received his medical degree from the University of California School of Medicine, San Diego, in La Jolla, California and completed his residency at a UCSD-affiliate hospital, Mercy Hospital & Medical Center, San Diego

Keith R. Doram, M.D., is vice president of clinical effectiveness and chief medical officer (CMO) for Adventist Health, where he oversees patient safety and quality of care initiatives, and clinically-related activities for Adventist's 18 acute-care hospitals.

Prior to joining Adventist, Dr. Doram served as CMO at Christiana Care Health System in Delaware; as senior vice president of medical affairs at Ocean Medical Center in New Jersey; and as vice chair of clinical affairs for the Department of Medicine at the Lehigh Valley Hospital & Health Network in Pennsylvania. In addition to his extensive hospital administrative experience, he has lectured both nationally and internationally, and has authored several publications in peer-reviewed medical journals.

Dr. Doram received his doctorate of medicine degree from Indiana University School of Medicine, his master's degree in business administration from the University of Redlands, and is American Board Certified in internal and geriatric medicine.

Bruce B. Ettinger, M.D., M.P.H., is a consulting physician in the areas of regulatory compliance, health facilities licensing and certification programs for the Center for Quality Improvement, the California Department of Public Health and the Los Angeles County Department of Public Health. Dr. Ettinger previously served as co-director of OB/GYN ambulatory services, and director of gynecology services at Martin Luther King Jr./Charles R. Drew Medical Center in Los Angeles. Prior to MLK/Drew, he was director of gynecology emergency/urgent care services at Harbor/UCLA Medical Center in Torrance.

Dr. Ettinger's academic appointments have included serving as associate professor of obstetrics and gynecology for Charles R. Drew University of Medicine and Science, and as assistant professor of obstetrics and gynecology at UCLA School of Medicine. In 2007, he was named a Leadership Scholar by the American College of Obstetricians and Gynecologists. He earned a master's degree in public health from UCLA, a doctorate in medicine from State University of New York, and completed post-doctoral fellowships in perinatal medicine and physiology.

David H. Perrott, M.D., M.B.A., F.A.C.S., has been a surveyor for The Joint Commission (TJC) since 1999, and surveys the standards in the accreditation manual for hospitals. Prior to joining TJC, Dr. Perrott was an assistant and associate professor of oral and maxillofacial surgery (OMS) at the University of California, San Francisco (UCSF).

In 1995, he was appointed associate professor of OMS at Harvard School of Dental Medicine, and unit chief and resident director at Massachusetts General Hospital. Since 2000, he has been the senior vice president/medical director at Salinas Valley Memorial Healthcare System in Salinas, CA. In addition, he serves on several hospital association committees in California; is a trustee for the California Hospital Patient Safety Organization; is the associate editor of the International Journal of oral and maxillofacial surgery and has published extensively.

Dr. Perrott is a fellow of the American Association of Oral & Maxillofacial Surgeons (AAOMS) and the American College of Surgeons, and a diplomate of the American Board Oral and Maxillofacial Surgery. He received doctorate degrees in dental science and medicine from Creighton University, and a master's in business administration from the University of California, Irvine.

(Biographies for Steve Tanner, Andrew Robertson, MD and Cecelia Hogenson to be included.)

Agenda

- 8 a.m. **Registration and Continental Breakfast**
- 8:30 a.m. **Welcome**
Chris Otto, CPMSM, CPHQ, CPCS, Senior Vice President
CheckPoint Credentials Management Services
- 8:35 a.m. **Keynote Presentation: Overview of TJC Joint Ongoing Professional Practice Evaluation (OPPE) and Focused Practice Professional Evaluation (FPPE) Standards**
David Perrott, DDS, MD, FACS, Sr. Vice President/Medical Director Salinas Valley Memorial Hospital, Joint Commission Surveyor
- 9:35 a.m. **Chief Medical Officer Presentation: How is OPPE Planned from the CMO Perspective?**
Keith R. Doram, MD, Vice President/Chief Medical Officer, Adventist Health
- 10:35 a.m. **The IMQ Perspective**
Lawrence Cosner, M.D., practicing internist and chair of the IMQ Medical Staff Survey Steering Committee
- 11 a.m. **Local Surveyor Perspective**
Bruce B. Ettinger, MD, MPH, Consulting Physician, Los Angeles County Department of Public Health, Health Facilities Licensing and Certification Division
- 12 p.m. Lunch and Networking
- 12:45 p.m. **Hospital Perspective: Providence Holy Cross Medical Center's Approach to OPPE Processes**
Steve Tanner, MBA, Director, Quality Improvement/Accreditation, Providence Holy Cross Medical Center
- 1:30 p.m. **Hospital Perspective: St. Bernardine Medical Center's Approach to OPPE Processes**
Andrew Robertson, MD, VP Medical Affairs; Cecilia Hogenson, Director, Medical Staff Services.
- 2:30 p.m. **Panel Discussion/Q&A with Faculty**
- 3:30 p.m. **Wrap up/Evaluation and Adjournment**

The registration fee is \$185 per person for HASC members or \$225 for non members. The fee includes continental breakfast, lunch and handouts. For complete program information and online registration, please go to www.hasc.org and click on the "Events" tab, then scroll to the event date.

Registration

Please register online at www.hasc.org

or fax to Leticia Salcido at (213) 629-4272

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PLEASE PHOTO COPY FORM FOR MULTIPLE REGISTRATIONS

First Name _____ Last Name _____ Nickname _____

Title _____

Organization _____

Address _____ City: _____ State: _____ Zip: _____

Phone _____ Fax _____ Email (REQUIRED) _____

Continuing education sign-up: (Provider approved by the California Board of Registered Nursing. CEP #970, for six contact hours.)

ACE Category, Type II Credit (6 hours) BRN Credit: RN License Number _____

This course is pending approval for six Continuing Medical Education (CME) hours.

Payment Method: MasterCard Visa American Express Check # _____

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Mail check to: HASC, Attn: Leticia Salcido, 515 South Figueroa St., Suite 1300; Los Angeles, CA 90071

IMPORTANT REMINDERS

- Online registrations require payment by credit card.
- Valid payment information must be received with your registration.

CANCELLATION

- All cancellations must be requested in writing and confirmed by HASC, no later than July 10, 2009, and will be subject to a \$25 processing fee.
- Cancellations after July 10 and non-attending registrants will be invoiced for the entire registration fee. Substitutions are accepted at any time for this program.

SPECIAL NEEDS

- For ADA assistance, contact Leticia Salcido at (213) 538-0737 or lsalcido@hasc.org.

QUESTIONS?

- Contact Leticia Salcido at (213) 538-0737 or lsalcido@hasc.org.
- Fax: (213) 629-4272

